

# ECOBUST

NATURALLY INNOVATIVE

1.888.509.2420

info@ecobust.com

www.ecobust.com

## LIMITED WARRANTY

- First time users are highly recommended to carefully read the User Guide and if necessary contact the local distributor before first use.
- Ecobust is warranted to be free from defects in materials or workmanship for one year from the date of purchase.
- Within this period, Ecobust Distribution Inc will, at its sole option, replace any products that fail in proper and normal use. Such replacement will be made at no charge to the customer, provided that the customer shall be responsible for any transportation cost.
- This warranty does not cover failures due to abuse, misuse, accident, or unauthorized alterations. Always follow safety precautions and usage instruction as found on our website and on each box.
- Written description of problem and supporting job photos and steps taken prior to failure are necessary to warrant this claimer.

### Disclaimer

- Ecobust may be used to break concrete including reinforced concrete, rocks including limestone, granite, marble, onyx, and flagstone. Contact your local Distributor before you try on other material.
- Breakage or cracks vary due to drilling pattern done by customer. Ecobust is not responsible for any unexpected results.
- Cracking Time is not guaranteed. Allow at least 24 hours for complete set time. Ecobust is not responsible for any job delay lost.

### Procedure for Claims under Limited Warranty

Ecobust will help customer resolve the problem:

- In the event Ecobust does not work, allow an *extra* 48 hours. If it fails after this period, contact technical support through our website before you try other means. Do not remove Ecobust from the holes. This may void the warranty if the product is removed.
- Take photos showing job was done according to proper procedures. A written description showing purpose of the job, dimensions, drilling patterns, depth of holes, water mixing rate, weather and temperature. Both description and job photos are necessary to obtain warranty service.
- Ecobust gives customer an analysis report showing what could be the problem. Onsite technical support may be requested for larger projects.
- Ecobust will honor this warranty based on the evidence provided and approval.

For Technical Support & Customer Service please call 1-888-509-2420

Store in Dry and Cool Place  
Ecobust USA, Inc.

**Environmentally Friendly   Non Explosive**  
**No Noise or Vibrations   No Flying Rocks**